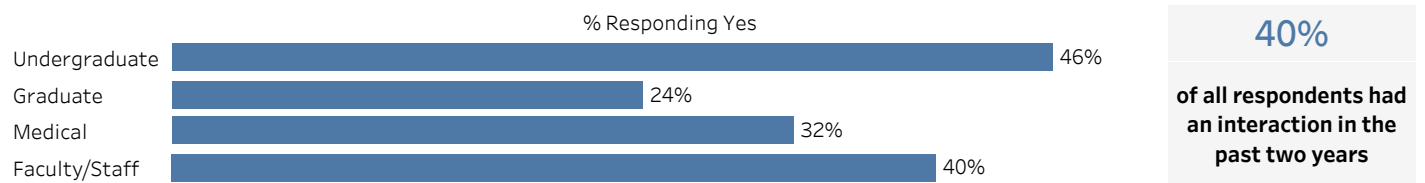# Department of Public Safety Community Survey 2021

Brown's Department of Public Safety (DPS), as part of its self-assessment and reaccreditation process, administered a survey to get a sense of how they were serving the community. This report shows the responses by population.

Interactions

In the past two years, have you personally had an interaction with a member of the Department of Public Safety?

% Responding Yes

Population	%
Undergraduate	46%
Graduate	24%
Medical	32%
Faculty/Staff	40%

40% of all respondents had an interaction in the past two years

What was the nature of your most recent interaction with DPS?

Service was the most common reason respondents interacted with DPS.

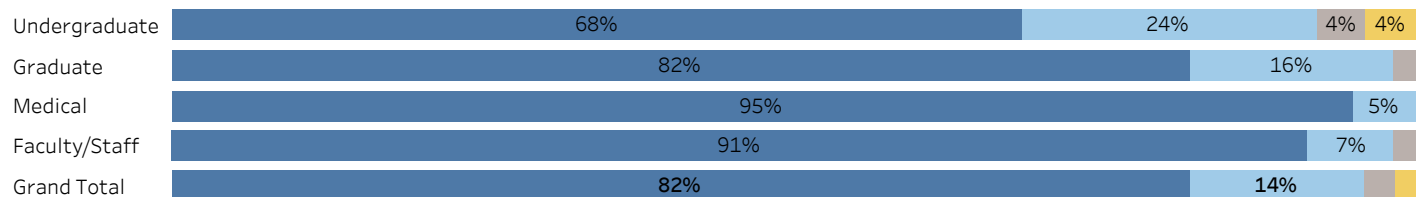|	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Service	31%	16%	15%	42%	36%
Interacted with a team member in the community	10%	16%	15%	24%	18%
Attendance at DPS outreach event	19%	16%	45%	5%	12%
General inquiry	14%	20%	5%	11%	13%
Reporting a crime or incident	11%	15%	15%	10%	11%
Approached or stopped by an officer	5%	2%		2%	3%
Crime victim/witness support	3%	7%		2%	3%
Safewalk escort	4%	5%		2%	3%
Incident at off-campus residence	3%	2%	5%	0%	2%

92% of all respondents reported being **satisfied** with the **response and/or service** rendered

96% of all respondents reported being treated with **respect**

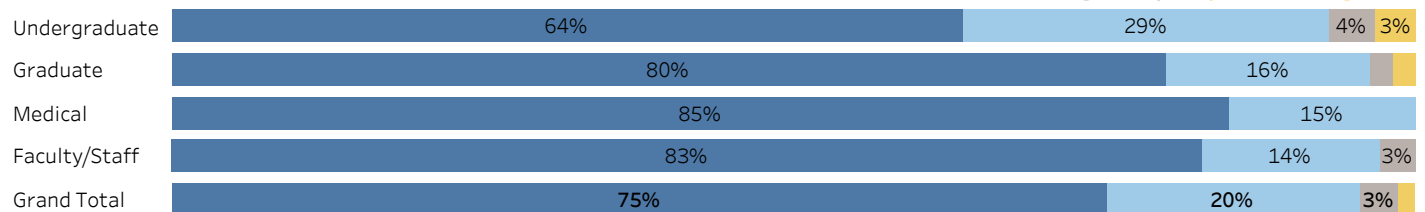**92%** of all respondents reported being given a **clear explanation** about what was happening

How would you rate the level of professionalism you were shown?

Very Professional | Somewhat Professional | Somewhat Unprofessional | Very Unprofessional
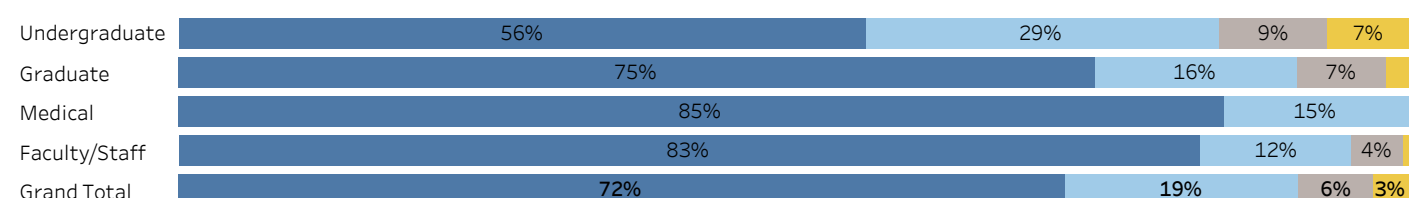
Population	Very Professional	Somewhat Professional	Somewhat Unprofessional	Very Unprofessional
Undergraduate	68%	24%	4%	4%
Graduate	82%	16%		
Medical	95%	5%		
Faculty/Staff	91%	7%		
Grand Total	82%	14%		

How knowledgeable was this person?

Very Knowledgeable | Somewhat Knowledgeable | Somewhat Unknowledgeable | Very Unknowledgeable

Population	Very Knowledgeable	Somewhat Knowledgeable	Somewhat Unknowledgeable	Very Unknowledgeable
Undergraduate	64%	29%	4%	3%
Graduate	80%	16%		
Medical	85%	15%		
Faculty/Staff	83%	14%		3%
Grand Total	75%	20%		3%

How would you rate the overall service you received from officers/staff?

Excellent | Good | Fair | Poor

Population	Excellent	Good	Fair	Poor
Undergraduate	56%	29%	9%	7%
Graduate	75%	16%	7%	
Medical	85%	15%		
Faculty/Staff	83%	12%		4%
Grand Total	72%	19%	6%	3%

DPS Programs

35% were familiar with DPS programs prior to taking the survey
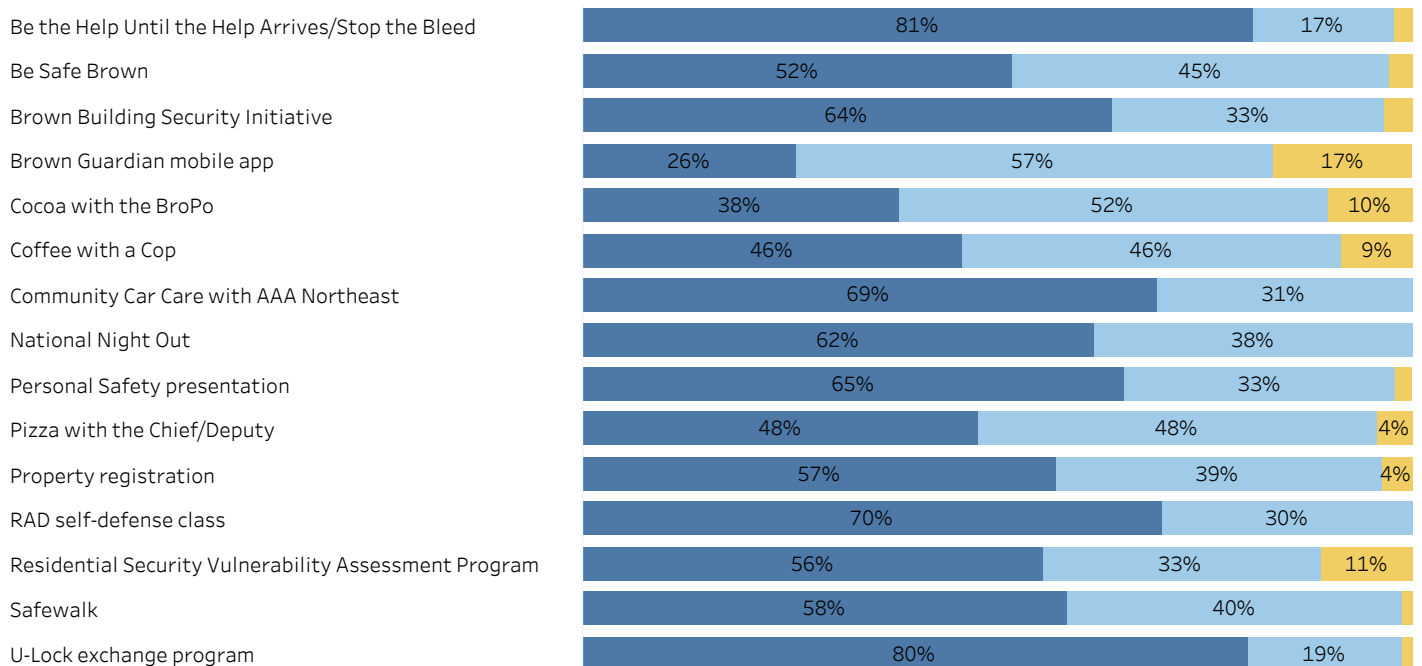
Safewalk and **Property Registration** had the highest levels of overall participation.

Please check the DPS programs in which you have participated.

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Safewalk	49%	21%	24%	11%	29%
Property registration	29%	19%	38%	23%	26%
Be Safe Brown	9%	33%	12%	23%	17%
Brown Guardian mobile app	11%	11%	9%	14%	12%
Coffee with a Cop	7%	13%	9%	17%	12%
Personal Safety presentation	2%	6%	9%	24%	12%
Cocoa with the BroPo	19%	8%	9%	4%	11%
U-Lock exchange program	15%	14%	24%	4%	10%
Be the Help Until the Help Arrives/Stop the Bleed	2%	1%	3%	22%	10%
Brown Building Security Initiative	2%	2%	3%	15%	7%
RAD self-defense class	5%	4%	6%	8%	6%
Pizza with the Chief/Deputy	3%	2%	3%	2%	3%
Community Car Care with AAA Northeast	0%	4%	18%	1%	2%
National Night Out	1%	1%		2%	1%
Residential Security Vulnerability Assessment Program	1%			2%	1%

How would you rate the programs in which you participated? (All Respondents)   **Extremely Useful | Useful | Not Very Useful**

Program	Extremely Useful	Useful	Not Very Useful
Be the Help Until the Help Arrives/Stop the Bleed	81%	17%	
Be Safe Brown	52%	45%	
Brown Building Security Initiative	64%	33%	
Brown Guardian mobile app	26%	57%	17%
Cocoa with the BroPo	38%	52%	10%
Coffee with a Cop	46%	46%	9%
Community Car Care with AAA Northeast	69%	31%	
National Night Out	62%	38%	
Personal Safety presentation	65%	33%	
Pizza with the Chief/Deputy	48%	48%	4%
Property registration	57%	39%	4%
RAD self-defense class	70%	30%	
Residential Security Vulnerability Assessment Program	56%	33%	11%
Safewalk	58%	40%	
U-Lock exchange program	80%	19%	

What types of programs would you like to see offered on campus more frequently?

Respondents were interested in a variety of programs but expressed greatest interest in **Personal safety sessions** and **Safety tips/media campaigns.**

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Personal safety sessions	52%	48%	64%	47%	49%
Safety tips/media campaigns	42%	36%	45%	43%	42%
Community forums focusing on safety	23%	25%	14%	36%	30%
Social opportunities with DPS members	22%	21%	9%	22%	21%
Panel discussions related to campus safety	13%	15%	9%	24%	19%
Other	5%	7%	9%	5%	5%

DPS Communications

Which method of communication do you most prefer to receive safety updates, safety tips, event notices, etc.?

Respondents generally preferred **Email** and **Today@Brown** as a communication method.

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Email	49%	50%	56%	48%	49%
Today@Brown	33%	36%	20%	33%	33%
Electronic newsletter	8%	7%	10%	15%	12%
Social media	7%	4%	7%	2%	4%
Event flyers	1%	1%	2%	0%	1%
Student Bulletin	1%	1%	2%	0%	1%
Other	1%	0%	3%	1%	1%

About which topic(s) have you used the DPS website to find greater transparency?

Statistics on crime and **Crime maps** were the most frequent topics for which respondents used the DPS website.

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Statistics on crime	55%	60%	71%	53%	55%
Crime maps	36%	58%	60%	39%	41%
DPS general policies and procedures	34%	26%	17%	31%	31%
Processes for reporting	31%	19%	20%	22%	24%
Accountability	25%	19%	26%	15%	19%
Information on officer training	17%	13%	23%	11%	13%
Statistics on traffic and field stops	12%	15%	17%	13%	13%
Other	6%	7%	3%	8%	7%

What are your top safety concern(s) on Brown's campus?

Respondents had a wide variety of safety concerns, but **Personal safety** was the most reported concern overall.

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Personal safety	52%	55%	57%	59%	56%
Street harassment	52%	47%	40%	36%	42%
Theft prevention	39%	42%	57%	36%	38%
Building security	23%	24%	16%	48%	36%
Sexual assault	54%	29%	29%	25%	35%
Burglary prevention	29%	33%	48%	25%	28%
Bias and hate crime-related incidents	28%	29%	16%	27%	27%
Hostile intruder/active shooting training	17%	22%	14%	33%	26%
Bicycle safety/theft	26%	39%	28%	13%	21%
Homelessness- or transient-related concerns	21%	20%	19%	19%	20%
Intimate partner/domestic violence and stalking awareness	25%	18%	14%	14%	18%
Travel safety	11%	18%	22%	16%	15%
Workplace violence prevention	4%	9%	2%	14%	10%
Holiday safety	8%	15%	10%	8%	9%
Homeland security	2%	5%	2%	6%	5%
Other	2%	3%		3%	3%

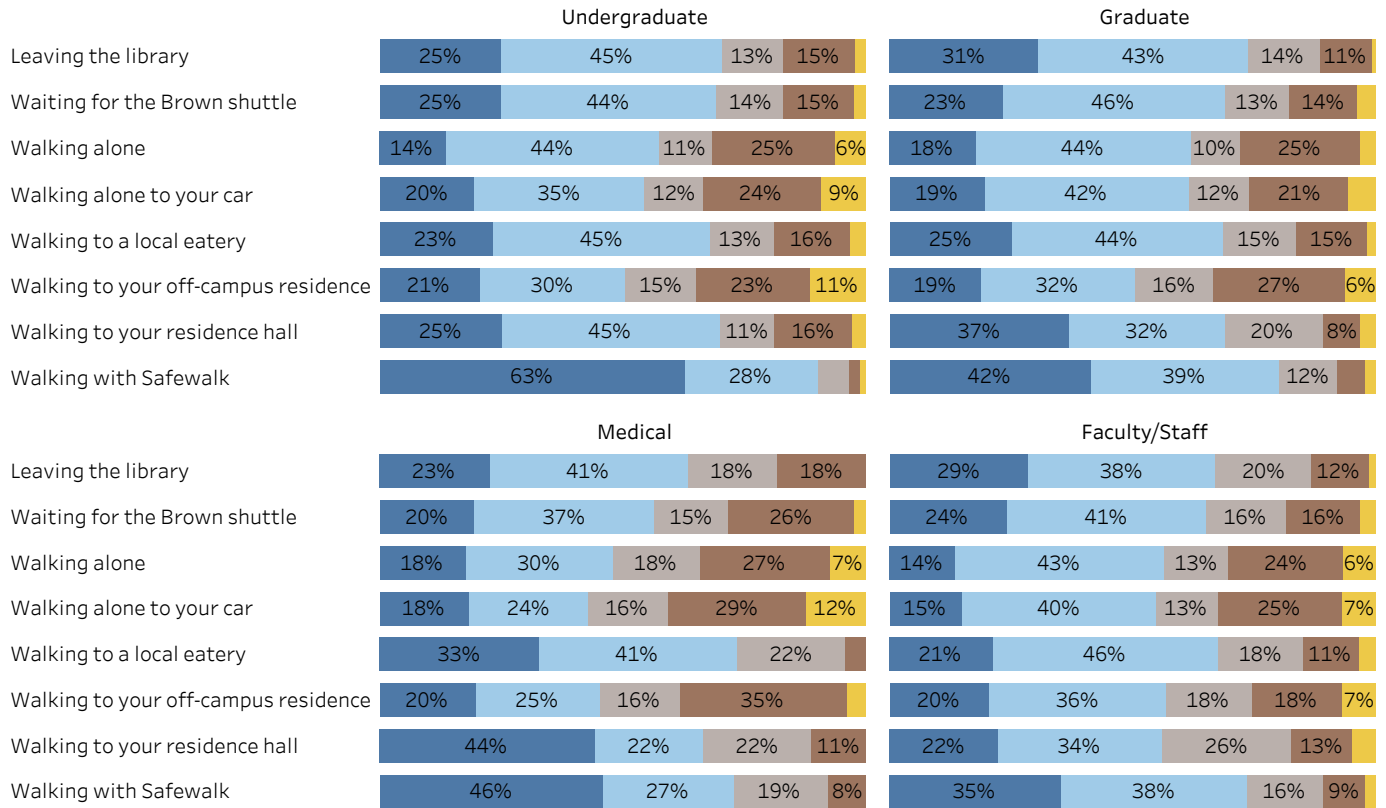**Which topics are you interested in viewing on our Facebook feed?**

When viewing the DPS Facebook feed, respondents were most interested in **Campus safety updates**, **Safety tips**, and **Event information**.

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Campus safety updates	57%	64%	55%	70%	64%
Safety tips	46%	50%	52%	55%	51%
Event information	46%	46%	36%	47%	46%
Contests/prize winners	35%	34%	41%	23%	29%
Information about personnel	23%	22%	11%	27%	24%
Pictures from events	19%	20%	14%	25%	22%
Links to external campus safety-related articles	18%	23%	20%	22%	20%
Other	3%	4%	5%	7%	5%

Safety at Brown

How safe do you feel at Brown after dark?

Legend: **Very Safe** | Somewhat Safe | Neither Safe or Unsafe | **Somewhat Unsafe** | **Very Unsafe**

Undergraduate

	Very Safe	Somewhat Safe	Neither	Somewhat Unsafe	Very Unsafe
Leaving the library	25%	45%	13%	15%	
Waiting for the Brown shuttle	25%	44%	14%	15%	
Walking alone	14%	44%	11%	25%	6%
Walking alone to your car	20%	35%	12%	24%	9%
Walking to a local eatery	23%	45%	13%	16%	
Walking to your off-campus residence	21%	30%	15%	23%	11%
Walking to your residence hall	25%	45%	11%	16%	
Walking with Safewalk	63%	28%			

Graduate

	Very Safe	Somewhat Safe	Neither	Somewhat Unsafe	Very Unsafe
Leaving the library	31%	43%	14%	11%	
Waiting for the Brown shuttle	23%	46%	13%	14%	
Walking alone	18%	44%	10%	25%	
Walking alone to your car	19%	42%	12%	21%	
Walking to a local eatery	25%	44%	15%	15%	
Walking to your off-campus residence	19%	32%	16%	27%	6%
Walking to your residence hall	37%	32%	20%	8%	
Walking with Safewalk	42%	39%	12%		

Medical

	Very Safe	Somewhat Safe	Neither	Somewhat Unsafe	Very Unsafe
Leaving the library	23%	41%	18%	18%	
Waiting for the Brown shuttle	20%	37%	15%	26%	
Walking alone	18%	30%	18%	27%	7%
Walking alone to your car	18%	24%	16%	29%	12%
Walking to a local eatery	33%	41%	22%		
Walking to your off-campus residence	20%	25%	16%	35%	
Walking to your residence hall	44%	22%	22%	11%	
Walking with Safewalk	46%	27%	19%	8%	

Faculty/Staff

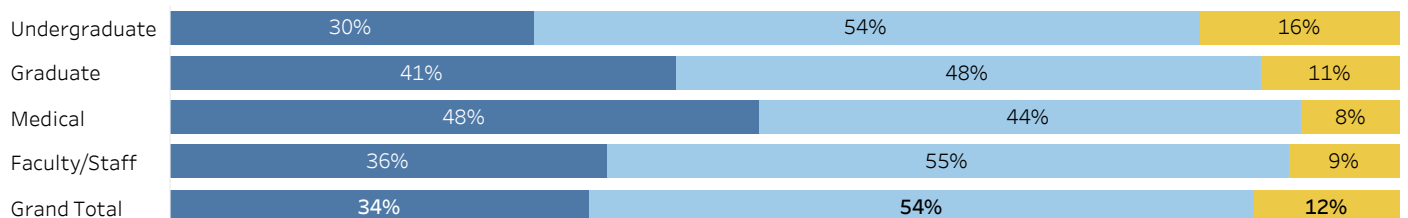|	Very Safe	Somewhat Safe	Neither	Somewhat Unsafe	Very Unsafe
Leaving the library	29%	38%	20%	12%	
Waiting for the Brown shuttle	24%	41%	16%	16%	
Walking alone	14%	43%	13%	24%	6%
Walking alone to your car	15%	40%	13%	25%	7%
Walking to a local eatery	21%	46%	18%	11%	
Walking to your off-campus residence	20%	36%	18%	18%	7%
Walking to your residence hall	22%	34%	26%	13%	
Walking with Safewalk	35%	38%	16%	9%	

What would make you feel safer?

> Respondents reported a variety of accommodations would make them **feel safer**, but overall **increased lighting** and **increased access to transportation** were most important.
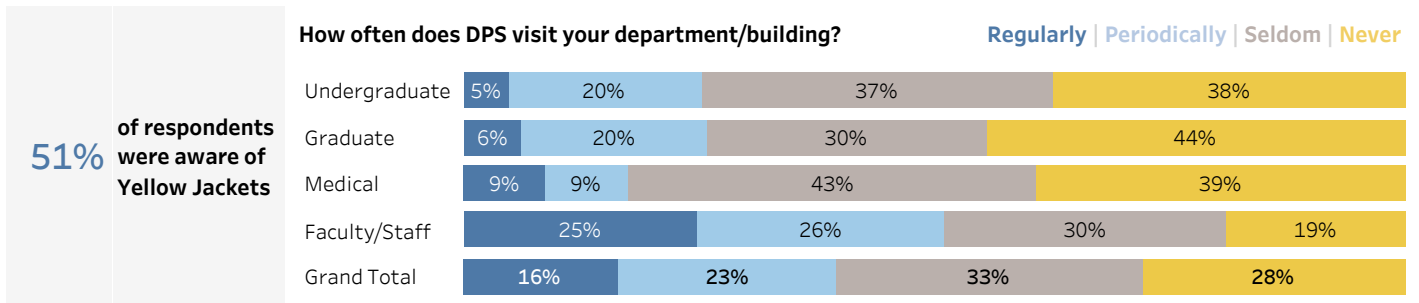
	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Increased lighting	72%	64%	69%	58%	**64%**
Increased access to transportation	64%	51%	63%	30%	**45%**
Devices, such as personal safety alarms or whistles	32%	28%	29%	27%	**29%**
Increased visibility of Yellow Jacket officers	24%	25%	35%	31%	**28%**
Increased visibility of building guards	19%	24%	21%	34%	**27%**
Prevention education and workshops	21%	15%	19%	25%	**22%**
Increased visibility of armed officers	12%	21%	23%	26%	**21%**
Neighborhood watch	17%	22%	25%	18%	**19%**
Other	6%	8%	2%	6%	**6%**

Do the security guards in neon yellow jackets make you feel safe?

Legend: **Very Safe** | Somewhat Safe | **No Safer**

	Very Safe	Somewhat Safe	No Safer
Undergraduate	30%	54%	16%
Graduate	41%	48%	11%
Medical	48%	44%	8%
Faculty/Staff	36%	55%	9%
Grand Total	**34%**	**54%**	**12%**

DPS Visibility

51% of respondents were aware of Yellow Jackets

How often does DPS visit your department/building?

Legend: **Regularly** | Periodically | Seldom | **Never**

	Regularly	Periodically	Seldom	Never
Undergraduate	5%	20%	37%	38%
Graduate	6%	20%	30%	44%
Medical	9%	9%	43%	39%
Faculty/Staff	25%	26%	30%	19%
Grand Total	16%	23%	33%	28%

How satisfied are you with the visibility of our uniformed police and public safety officers?

Legend: **Very Satisfied** | Somewhat Satisfied | Somewhat Dissatisfied | **Very Dissatisfied**

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Undergraduate	27%	58%	13%	3%
Graduate	32%	53%	12%	4%
Medical	36%	51%	13%	
Faculty/Staff	34%	57%	8%	
Grand Total	31%	56%	10%	
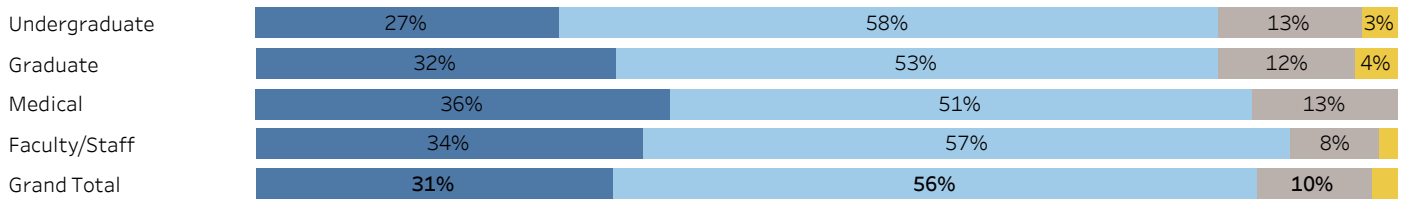
In which areas would you like to see <u>increased</u> officer presence?

Respondents showed an overall preference for an increased officer presence near Thayer Street.

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
Thayer Street	64%	50%	32%	48%	53%
Jewelry District	7%	19%	62%	33%	23%
None	26%	21%	17%	15%	19%
Main Green	14%	14%	8%	17%	15%
Athletic Complex	8%	19%	11%	12%	11%
Pembroke Campus	13%	6%	4%	11%	11%
School of Engineering/CIT	10%	16%	4%	7%	9%
Other	4%	13%	4%	10%	8%

In which areas would you like to see <u>decreased</u> officer presence?

Overall, respondents did not prefer decreased officer presence in any particular area.

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
None	59%	63%	77%	79%	70%
Main Green	31%	25%	20%	10%	19%
Athletic Complex	14%	8%	6%	5%	8%
Pembroke Campus	16%	10%	6%	3%	8%
School of Engineering/CIT	13%	7%	6%	3%	7%
Thayer Street	12%	10%	3%	5%	8%
Jewelry District	10%	5%	3%	4%	7%
Other	3%	1%		2%	2%

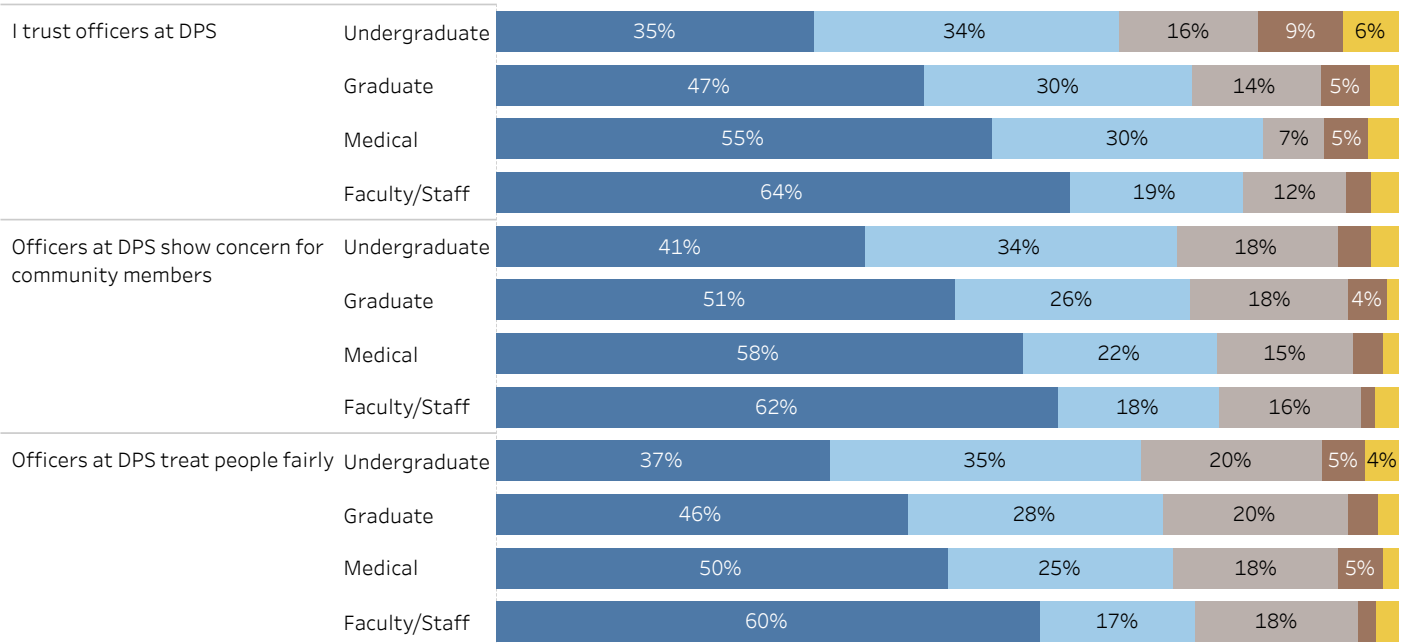### At what time of day would you like to see an increased visibility of officers?

Respondents preferences for increasing visibility of officers during different times of the day varied by population.

	Undergraduate	Graduate	Medical	Faculty/Staff	Grand Total
4 PM - 8 PM	4%	21%	7%	51%	30%
8 PM - 12 AM	30%	39%	64%	24%	29%
12 AM - 4 AM	36%	15%	14%	8%	18%
None	26%	19%	13%	13%	18%
4 AM - 8 AM	4%	6%	2%	5%	5%

DPS Officers

Please indicate the extent to which you agree or disagree with the following statements:

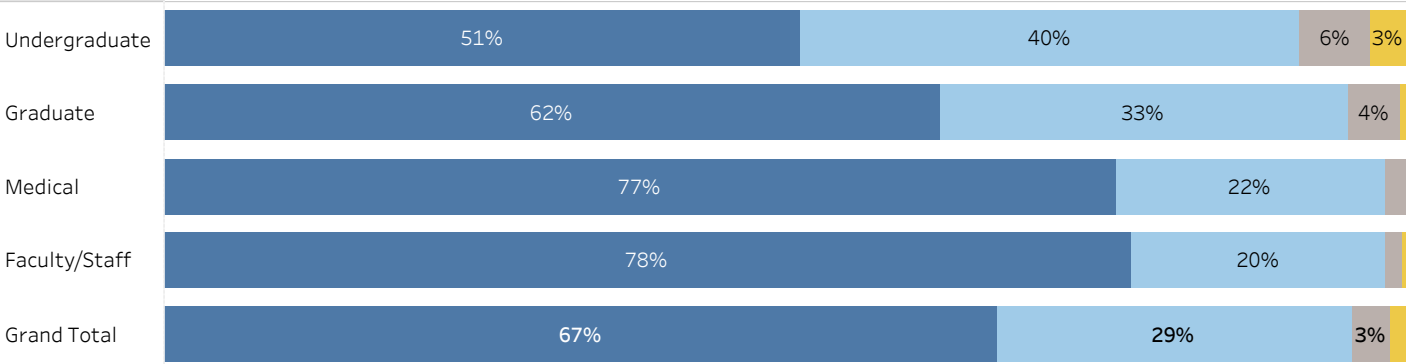**Strongly Agree** | Somewhat Agree | Neither Agree nor Disagree | **Somewhat Disagree** | **Strongly Disagree**

I trust officers at DPS

	Strongly Agree	Somewhat Agree	Neither	Somewhat Disagree	Strongly Disagree
Undergraduate	35%	34%	16%	9%	6%
Graduate	47%	30%	14%	5%	
Medical	55%	30%	7%	5%	
Faculty/Staff	64%	19%	12%		

Officers at DPS show concern for community members

	Strongly Agree	Somewhat Agree	Neither	Somewhat Disagree	Strongly Disagree
Undergraduate	41%	34%	18%		
Graduate	51%	26%	18%	4%	
Medical	58%	22%	15%		
Faculty/Staff	62%	18%	16%		

Officers at DPS treat people fairly

	Strongly Agree	Somewhat Agree	Neither	Somewhat Disagree	Strongly Disagree
Undergraduate	37%	35%	20%	5%	4%
Graduate	46%	28%	20%		
Medical	50%	25%	18%	5%	
Faculty/Staff	60%	17%	18%		

77% of all respondents **agreed** they trust officers at DPS

78% of all respondents **agreed** officers at DPS show concern for community members

75% of all respondents **agreed** officers at DPS treat people fairly

How would you rate the attitudes/behaviors of officers toward members of the Brown Community?

Very Respectful | Somewhat Respectful | **Somewhat Disrespectful** | **Very Disrespectful**

	Very Respectful	Somewhat Respectful	Somewhat Disrespectful	Very Disrespectful
Undergraduate	51%	40%	6%	3%
Graduate	62%	33%	4%	
Medical	77%	22%		
Faculty/Staff	78%	20%		
Grand Total	**67%**	**29%**	**3%**	

How would you rate the competency of DPS personnel?

Very competent | Somewhat Competent | **Somewhat Incompetent** | **Very Incompetent**

|	Very competent	Somewhat Competent	Somewhat Incompetent	Very Incompetent
Undergraduate	40%	50%	6%	3%
Graduate	50%	46%	4%	
Medical	57%	38%	3%	
Faculty/Staff	72%	26%		
Grand Total	**58%**	**37%**	**4%**	
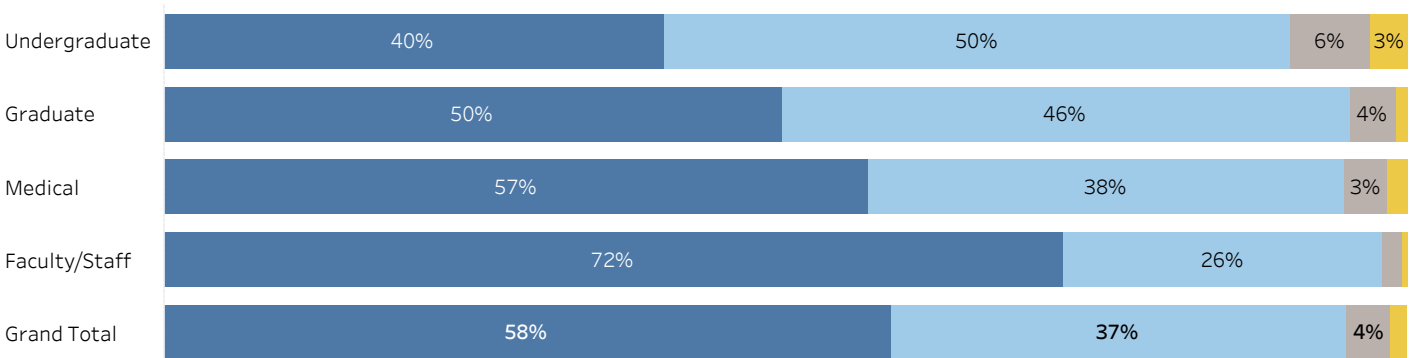
Respondent Demographics

Which of the following best describes your primary role in the Brown community?

About half of respondents were faculty/staff. The other half of respondents were students, with undergraduates representing the largest portion.

Undergraduate	755
Graduate	225
Medical	62
Faculty/Staff	1,153
Grand Total	**2,195**
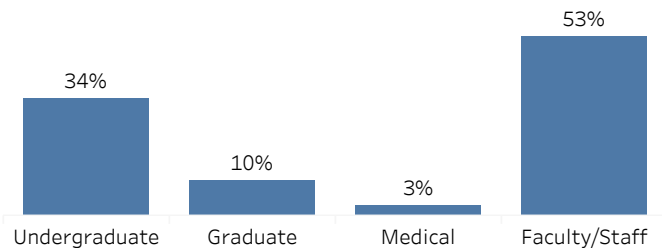
How many years have you been part of the Brown community?

Over one quarter of respondents reported being part of the Brown community for less than 1 year. The remaining respondents were distributed similarly amongst other groups.

0-1 year	530
1-2 years	326
2-3 years	233
3-4 years	241
4-10 years	290
10 years or more	353
Grand Total	**1,973**
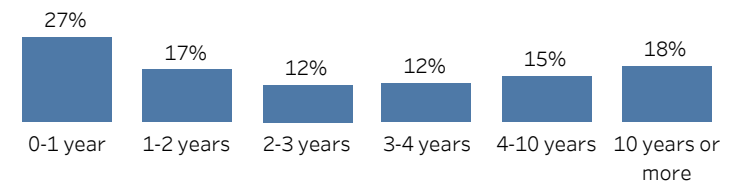
What is your gender?

Women represented two-thirds of respondents.

|	
Woman	1,279
Man	624
I identify as	40
Grand Total	**1,943**
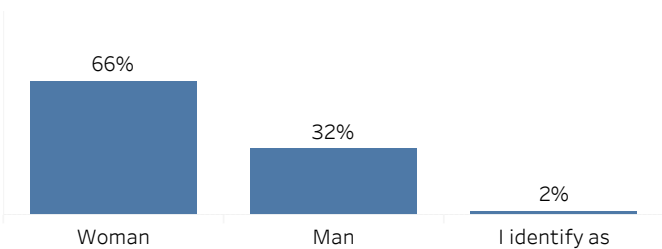
What is your race or ethnic group? Select all that apply.

More than half of respondents reported their race/ethnicity as White. Eleven percent of respondents were not U.S. Citizens or permanent residents.

White	1,110
Asian	254
International	201
Hispanic or Latino	109
Black or African American	92
Multiracial-HUG	82
Multiracial-Non-HUG	38
American Indian or Alaska Native	7
Grand Total	**1,893**
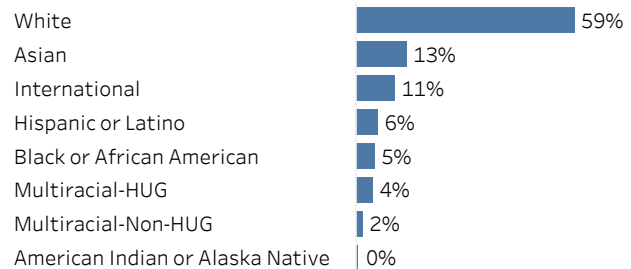
Notes on Demographics:

Grand Totals for demographic categories may not equal total number of all respondents due to unreported items.

Historically Underrepresented Group (HUG) is a term used for racial/ethnic groups that have been historically underrepresented in higher education. HUG includes those who identify as: American Indian or Alaska Native, Black or African American, Hispanic or Latino, and/or Native Hawaiian or Other Pacific Islander. For the purposes of survey analysis, individuals who selected more than one race/ethnicity were categorized into one of two groups. Respondents were categorized as Multiracial-HUG if they reported more than one race/ethnicity category and at least one of those race/ethnicity were within HUG. Respondents were categorized as Multiracial-Non-HUG if they reported more than one race/ethnicity category with none of those categories within HUG.